GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2536
ANSWERED ON:05.12.2001
INTERNET SERVICE
UTTAMRAO DEORAO PATIL

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the pace of internet service is very slow in many parts of the country;

(b) if so, the names of such areas and the reasons for such a slow pace thereof; and

(c) the action proposed to be taken by the Government for bringing early improvement therein?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): The pace of Internet Service varies from place to place and depends upon the Internet Service provider (ISP). As per the ISP Licence Agreement, no standards for quality of service has been defined and no data is available regarding the quality of service in different areas. Pace of Internet Service depends on a number of factors like capability of the equipment, number of dial-up lines and the bandwidth for International connectivity used by ISP etc.

(c) The functions of the Telecom Regulatory Authority of India (TRAI) include laying down of standard of quality of service to be provided by the service providers and ensure the quality of service. Wherever TRAI feels necessary,directives are issued by it from time to time, to the service providers.